

PATENT

Docket No. 356952.00042

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTORS: Richard Seward et al. Confirmation No. 6589  
APPLICATION NO. 10/575,069  
FILED: February 23, 2007 Examiner:  
CASE NO. 356952.00042 Group Art Unit: 2617

TITLE: METHOD OF ENABLING A WIRELESS INFORMATION DEVICE  
TO ACCESS CUSTOMER SUPPORT SERVICES

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**FILED ELECTRONICALLY**

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**STATEMENT OF INVENTORS**  
**PURSUANT TO 37 CFR §1.48(a)(2)**

Sir:

Pursuant to 37 CFR §1.48(a)(2) regarding correction of inventorship in a patent application, as a co-inventor of the above-referenced application, I hereby state that an error in naming inventorship in the above-captioned patent application occurred without deceptive intent on my part.

Richard Seward  
Richard Seward

Date: 11 July 2009

Michael Maguire  
Michael Maguire

Date: 11 July 2009

Jeremy Hewitson

Date: \_\_\_\_\_

Martin Higham

Date: \_\_\_\_\_

Simon Hogg

Date: \_\_\_\_\_

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Richard Seward

Date: \_\_\_\_\_

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Michael Maguire

Date: \_\_\_\_\_

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Jeremy Hewitson

Date: 12/7/09

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Martin Higham

Date: \_\_\_\_\_

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Simon Hogg

Date: \_\_\_\_\_

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Richard Seward Date: \_\_\_\_\_

\_\_\_\_\_  
Michael Maguire Date: \_\_\_\_\_

\_\_\_\_\_  
Jeremy Hewitson Date: \_\_\_\_\_

*M. S. H.*  
\_\_\_\_\_  
Martin Higham Date: 20/8/09

\_\_\_\_\_  
Simon Hogg Date: \_\_\_\_\_

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Michael Maguire

Date: \_\_\_\_\_

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Jeremy Hewitson

Date: \_\_\_\_\_

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Martin Higham

Date: \_\_\_\_\_

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Simon Hogg

Date: 15/07/2009